



March 3, 2020

Web Announcement 2118

Attention Provider Type 22 (Dentist) Specialty 079 (Orthodontia):

Claims Denied with Error Code 0463 Reprocessed

Claims submitted by provider type 22 (Dentist) specialty 079 (Orthodontia) with dates of service on or after January 1, 2018, through February 1, 2019, that denied with error code 0463 (Enrolled in Dental Benefits Administrator – DBA) have been automatically reprocessed. The impacted procedure codes were D0330, D0340, D0350 and D0470. Results of the reprocessed claims appeared on remittance advices dated July 26, 2019. Some of the impacted claims were reprocessed a second time to adjudicate correctly. Results of the second reprocessing effort appeared on the remittance advice dated February 14, 2020.

Reminder: For PT 22 providers rendering orthodontic services, specialty 079 (Orthodontic Provider) must be selected as your primary specialty; otherwise, the claims will deny with error code 2027 (Client services covered by DBA plan).